

### **VIVA Institute of Management & Research**

(Approved by AICTE, DTE, Affiliated to University Of Mumbai)

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#### (Program: Master of Management Studies)

#### **Course Outcomes**

Sr. No.	Semester
1.	<u>Semester I</u>
2.	Semester II
3.	Semester III (Common)
4.	Semester III (Finance)
5.	Semester III (Marketing)
6.	<u>Semester III (HR)</u>
7.	Semester III (Operations)
8.	Semester IV (Common)
9.	Semester IV (Finance)
10.	Semester IV (Marketing)
11.	<u>Semester IV (HR)</u>
12.	Semester IV (Operations)

#### Semester-1

Subject Name	Subject Code		Course Outcomes
		CO 1	To gain understanding of the functions and responsibilities of Managers and decision making therein.
Perspective Management	MMS- C101	CO 2	To understand the complexities associated with management of human resources in the organizations and integrate the learning in handling these complexities.
		CO3	To analyse and understand the environment of the organisation.
		CO 1	To understand the basic concepts in financial accounting which form basis for preparing of the financial statements.
Financial Accounting	MMS- C102	CO 2	To explain the relevance of the accounting standards in financial accounting and their role in preparing the financial statements.
		CO3	To discuss the cash flow position, compare the annual reports of the companies based on their financial statements including the cash flow statements.
		CO 1	To understand application of statistical tools in business decision making
Business Statistics	MMS- C103	CO 2	To be able to identify appropriate statistical tool to analyse data
		CO3	To develop an ability to make real time conclusions based on sample findings
		CO 1	To analyse and Recommend the issues concerning Operations & Production Management.
Operations Management	MMS- C104	CO 2	To understand and Determine processes for conscientious decision making.
		CO3	To Build and Develop the The budding managers and entrepreneurs into better corporate citizens.
		CO 1	

			To identify and Discuss concepts & theories of Managerial Economics
Managerial Economics	MMS- C105	CO 2	To relate & illustrate how these concepts and theories are used in business decision making
		CO3	To analyze changing situations & likely impact of those on businesses
		CO 1	To understand significance of communication in maintaining human relations in a corporate set up
Effective & Management Communication	MMS- C106	CO 2	To discover the scope of communication in business management.
		CO3	To demonstrate the use of good, correct and appropriate language and communication techniques.
		CO 1	To understand the scope, relevance & key components of e- commerce
E-Commerce	MMS- C108	CO 2	To learn essentials of skills enhancement with special emphasis on online platforms
		CO3	To learn various social media tools along with digital marketing, SEO etc.
		CO 1	To define the nature and scope of organizational behavior at individual, group, organizational and societal levels and discuss different aspects of personality and show how perception, attitudes and values impact the behaviour of an individual at all three levels.
Organisational Behaviour		CO 2	To explain the importance of group dynamics, teamwork and various elements and process of conflict management and how the issues related to power and politics in the organization can be resolved.
		CO3	To define the concept of leadership and show it's impact on organizational culture and structure and develop an insight about strategic interventions that can be applied to achieve the desired organizational results.

#### Semester-2

0	MMS- C201	CO 1	To understand the relevant functional areas of marketing management and discuss its application
		CO 2	To develop the art and science of choosing target markets and getting, keeping and growing customers through creating, delivering, and communicating superior customer value
		CO3	To identify, analyze & solve many business problems by using a marketing perspective, as a universal concept.
		CO 1	To understand the fundamentals of Financial management and associated theories
Financial Management	MMS- C202	CO 2	To explain various components of the Financial Reports
		CO3	To analyse practical decisions in Investments, personal finance and treasury operations.
		CO 1	To know optimizing techniques
Operations Research	MMS- C203	CO 2	To understand its use in decision making in business
		CO3	To Identify and develop operational research model from real system
		CO 1	To understand the business research design options, methodologies (both qualitative and quantitative) and developing skills in qualitative and quantitative data analysis.
Business Research Methods	MMS- C204	CO 2	To construct and documenting appropriate research design
		CO3	To communicate and Interpret data analysis in the context of the identified business problem
Human Resources Management	MMS- C205	CO 1	To explain to the students, an importance of the most crucial asset of any business, i.e. Human Resource and to show how different modern concepts, techniques and practices in the management of human resources are important in the organizational set-up.
		CO 2	

			To explain to the student the different functions of Human Resource Management which are important for the organizational effectiveness and to develop an awareness among the students about the influence of HRM on the business.
		CO3	To equip the students to utilize the latest theoretical concepts and techniques to examine the problems with respect to the human resource in an organizational set-up and solve such problems to build and improve organizational effectiveness.
		CO 1	To understand basics of legal aspects essential in Business
Legal & Tax Aspects of Business	MMS- C206	CO 2	To learn about the important provisions of some of the important business laws
		CO3	To get exposure to important provisions of Indian Income Tax Act and Indirect Taxes
		CO 1	To understand the basic cost concepts
Cost & Management Accounting	MMS- C207	CO 2	To analyze various costs to have better management control & decision making
		CO3	To interpret cost components & take decisions accordingly
		CO 1	To acquaint the students with both the theory and practice of Entrepreneurship,
ship C21	MMS- C212	CO 2	To expose the students to the finer nuances of the subject
	Management	CO3	To re-orient the outlook of students towards new business ventures and start ups and also to help them to look at these as a possible career option.

## Semester-3 (Common)

International Business	MMS- C301	CO 1	To understand the concepts and theories of International business
		CO 2	

			To analyse the current international business environment and exhibit a coherent knowledge on the political, economic, socio-cultural, technological, environmental and legal factors together with their effects at local, national and international levels of business
		CO3	To develop the international business entry strategies for a corporation
		CO 1	To develop a mind-set and learn tools/ways to analyse internal and external environment of the organization
Strategic Management	MMS- C302	CO 2	To explain the process of Strategy Formulation, Implementation & Evaluation
		CO3	To develop students with the skills required to think strategically and make decisions

# Semester-3 (Finance)

Financial Markets and Institutions	MMS- F304	CO 1	To classify different components of the Indian Financial system and to describe their functions
		CO 2	To explain characteristics of various financial instruments and to understand their relevance in equity and debt markets
		CO3	To discuss role of various Financial Institutions in the economy
		CO 1	To discuss the valuation theories and their application in business decisions
Corporate Valuation and Mergers & Acquisitions	MMS- F305 -	CO 2	To explain the importance and applicability of the Valuations for established businesses and start-ups for long term future
		CO3	To analyse the historic data and various methods in Mergers & Acquisitions to evaluate the probable impact on the Organization as a whole of such decisions
Security Analysis and Portfolio Management	MMS- F306	CO 1	To understand the primary and secondary market as a part of financial market
		CO 2	To explain the concept and importance of fundamental and technical analysis with respect to share market and concept of portfolio of investments

		CO3	To discuss risk-return trade off, share and bond value calculation for investment related decision Making
		CO 1	To understand & interpret the relevance of Financial Regulations in efficient conduct of Business
Financial Regulations	MMS- F307	CO 2	To explain the relevant laws and guidelines thereof.
		CO3	To discuss the importance of sustainable growth at business with practical application of Financial Regulations
		CO 1	To discuss the concepts, relevant theories and their market application in Derivatives
and Rick	MMS- F308	CO 2	To develop an ability to comprehend Market Intelligence based on information collected about derivatives
		CO3	To explain different means and ways to manage the business risk in
		CO 1	To develop excel proficiency.
Financial Modeling	MMS- F316	CO 2	To learn how to develop models in various areas of finance.
		CO3	To analyse financial sheets using financial modelling

# Semester-3 (Marketing)

		CO 1	To understand Sales, Sales Management and its application
Sales Management	MMS- M304	CO 2	To analyse and Evaluating sales techniques, functions and procedures.
		CO3	To build Knowledge in domain area of sales through elaborate acumen of leadership and teamwork to maximise revenues for the company and solve Business Problems
		CO 1	

			To understand and predict changes in the macroeconomic environment and its impact on marketing programmes
	MMS- M305	CO 2	To develop an ability to respond rapidly to changes driven by consumer behaviours / new technologies etc.
		CO3	To understand the formulation of marketing plan and issues in design of management plan
		CO 1	To gain understanding of the pre and post purchase consumer behaviour.
Consumer Behaviour	MMS- M306	CO 2	To establish the relevance of consumer behaviour theories and concepts to marketing decisions
		CO3	To develop conceptual insights & analyze & evaluate key aspects such as social, psychological and other factors that influence consumer behaviour.
	MMS- M307	CO 1	To understand concepts and various decision making processes and models involved in Services Marketing and discuss its application.
Services Marketing		CO 2	To critically apply ,analyze and evaluate course concepts to various industries in service sector.
		CO3	To build course concepts into individual performance to become better managers in the service environment.
		CO 1	To define, understand application, explain and sensitize the students with the practices of product and brand management.
Product & Brand Management	MMS- M308	CO 2	To understand, Discuss and Explain the key Models in Product and Brand Management
		CO3	To assess, evaluate, analyse and understand the strategies of B2B marketing
Digital Marketing	MMS- M312	CO 1	To understand the new media, Different types, their strengths and the way customer interacts with new / digital media.
		CO 2	

	To develop the skills to strategize and execute campaigns on new / digital media
CO3	To understand marketing tactics in digital era

### Semester-3 (HR)

		CO 1	To explain the concept of training and development, training design and training need assessment.
Training & Development	MMS- H304	CO 2	To explain the importance of preparing training budget, training calendar and the various methods of training.
		CO3	To understand the importance of training evaluation, cost benefit analysis and calculation of ROI.
		CO 1	To understand the importance of compensation and benefits in an organization
Compensatio n and Benefits	MMS- H305	CO 2	To understanding of the use of reward strategy in the organization
		CO3	To evaluate the contribution of compensation in understanding the HR function as well as the overall business
Competency		CO 1	To explain the concept of competency and point out its relevance while working in the organizations.
Based HRM & Performance Management	MMS- H306	CO 2	To understand the conceptual frame work of performance management system and its relation with HR practices.
		CO3	To explain the importance of assessment centre.
Labour Laws and Implications on Industrial Relations	MMS- H307	CO 1	To understand the nature and importance of labour laws
		CO 2	To understand various legislations with their basic provisions and amendments
		CO3	To highlight the labour laws with their Industrial Relations implications
		CO 1	

	MMS- H308		To understand the nature and importance of HR planning
HR Planning and Application of Technology in HR		CO 2	To understand the concept of HR Planning and application of technology in HR
		CO3	To study technological aspects of human resources management
		CO 1	To introduce latest technologies including SPSS, Big Data
HR Analytics	MMS- H312	CO 2	To use HR Analytics for various functions of HR
		CO3	To understand ethics and Limitations while using HR Analytics

#### Semester-3 (Operations)

		CO 1	To understand the fundamentals of logistics (A system concept), elements, and functions of supply chain, role of drivers and demand forecasting.
Supply Chain Management	MMS- 0304	CO 2	To apply various techniques of inventory management and their practical situations.
		CO3	To understand various performance measurement tools in supply chain.
	<b>Operations</b> MMS-	CO 1	To understand and analyzing the basic aspects of analytics and evaluation
-		CO 2	To apply various analytical techniques in complex real life situations
Analytics O305	O305	CO3	To create a model by carrying the process of operational analytical framework
Gunda		CO 1	To understand various types of Service Industry and Site selection for service location
Operations	MMS- 0306	CO 2	To study the role of Operations for Profitability in Service industry
		CO3	To understand Inventory management in Service industry and Basics of Outsourcing/Offshoring in Services

Manufacturi ng Resources MMS- Planning O307 & Control		CO 1	To understand the concept of manufacturing resources planning and control.
		CO 2	To relate the manufacturing resource planning & control with continuous improvement for better performance.
		CO3	To develop the practical aspect of quantitative methods as well as various tools of resources planning like MRP1,MRP2 & ERP for decision making in operations.
Materials Management		CO 1	To understand the importance of Materials Management w.r.t. Business and business ethics
	MMS- 0308	CO 2	To apply various aspects of Purchase & warehousing & understanding documents control w.r.t. Material movement
		CO3	To understand the quantitative models & Financial aspects of Materials Management
Total Quality Management		CO 1	To know concept of Total Quality management
	MMS- 0314	CO 2	To know the tools for quality control and management
		CO3	To understand relation of cost and value to business

## Semester-4 (Common)

		CO 1	To apply and evaluate success parameters of cost ,time and quality in project management
Project Management		CO 2	To apply various techniques as CPM / PERT / Earned Value Analysis and projected financial statements
		CO3	To enable student to conceive an idea, evaluate it's feasibility and make it workable.

### Semester-4 (Finance)

Commercial	MMS-	CO 1	
Banking	F405	001	To discuss the history of Indian banking and role of RBI

CO 2	To compare the types of banks and bank facilities
CO3	To explain the concept of risk management in banking and role of treasury

## Semester-4 (Marketing)

		CO 1	To develop an understanding of key issues in marketing across borders
International Marketing		CO 2	To study the impact of various global factors on a firm's business model
		CO3	To study various entry modes in international markets

### Semester-4 (HR)

		CO 1	To learn the basics of Strategic HRM
Strategic HRM	MMS- H406	CO 2	To learn the basics of HR strategy formulation and implementation in domestic as well as international scenario
		CO3	To learn talent management and competency based HRM

### Semester-4 (Operations)

Strategic Sourcing in MMS- Supply O406 Management		CO 1	To introduce various parameters required to develop and implement a procurement strategy that aligns with the overall competitive strategy of the organization.
	MMS- 0406	CO 2	To provide knowledge to understand how Strategic sourcing enhances efficiency and value, ultimately impacting the profitability of the entire organization.
		CO3	To familiarize with concepts of ethical and contractual risk management, sustainability and legal issues faced by purchasing and supply chain managers.